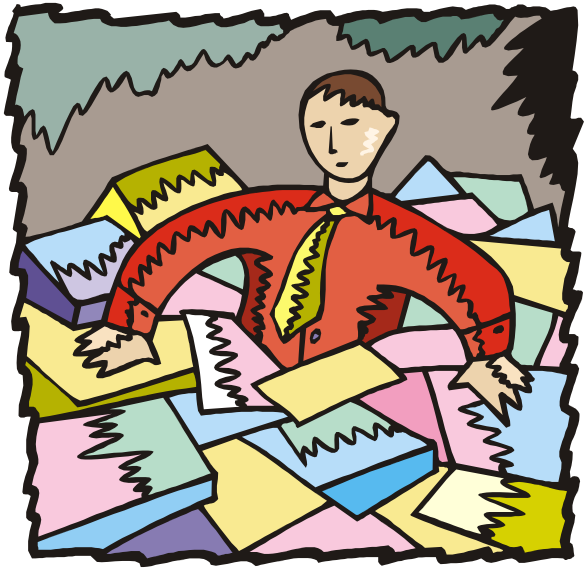
Case study-Architecture assessment to identify weak areas to prioritize future investments & enhance customer retention

We help you in getting out of pile of documents to know if the system is ready to meet ever growing needs of your customers.



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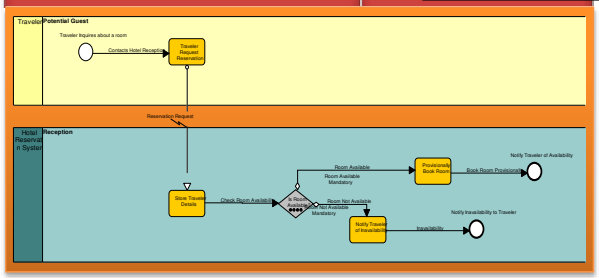
3 key areas of assessment - process maturity,QoS & Reusable assets

1

Business process and workflow

Maturity Level : 1 -2



- Definition (overlapping) for business processes supported by tools
- Lack of integrated end-to-end approach for business process life cycle analysis, management and control
- Lack of Enterprise Business Modeling,
- Significant duplication, no portfolio management
- No adoption plan for process standards

2

Quality of Service Framework

Maturity Level : 1 -2

Description about compliance points	Total # of compliance	# of compliance
Number of compliance - Fault Tolerance	18	**6**
Number of compliance - Load Balancing	9	**3**
Number of compliance - Container & Servers	2	0
Number of compliance - Time Synchronization	3	2
Number of compliance - Remote Method Invocation	4	2
Number of compliance - Supervision	3	2
Total number of runtime compliance points = 39	39	**15**

- No such framework exists.
- No QoS characteristics definition at software level.
- Mainly supported using hardware strategy
- Limited performance measures and QoS metrics

3

Reusable Assets

Maturity Level : 1

- Reuse only at CODE level i.e. class libraries class templates.
- Reuse is by chance and not by plan.
- No reuse repository.
- No Enterprise-wide reuse strategy
- No metrics